

www.LNFCU.com

Your DAISY Access Code is your key to
your Online Banking Service

(502) 363-2479 or (800) 443-2479

DAISY

L&N Federal Credit Union
9265 Smyrna Pkwy • Louisville, KY 40229
(502) 368-5858 • (800) 292-2905

Remember
DAISY is available
24 Hours a Day
For your convenience
from home, work,
or play

Fold here and carry in your wallet

Dial

36-DAISY

24 Hour Touch-Tone Teller



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DAISY
24 HOUR
PHONE BANKING



Great Rates
Great Products
Great PeopleSM



DAISY is Convenient

Daisy is your **D**irect **A**ccess **I**nformation **S**ystem. With DAISY you have access to information about your Credit Union accounts 24 hours a day, 7 days a week. All you need is a Touch-tone telephone, your member number and a DAISY Access Code. Once you have your DAISY Access Code you can access your account information from the convenience of your own home or office.

Here's How to Use DAISY

1. First, call DAISY by dialing (502)363-2479 or (800)443-2479 from the convenience of any touch-tone telephone.
2. To sign on to your Membership press 1
3. Enter your Member Number followed by the # sign
4. Enter your Access Code followed by the # sign
5. Enter the DAISY service code that matches the information or transactions you need. For example, enter 2 then enter 2 again to process a transfer. The DAISY Service Codes have been printed on the card at the right. For your convenience, you can cut the card and then fold and carry in your wallet so you will have DAISY's number and codes when you need them.

That's all there is to it. DAISY is very simple to use. One of the best things about DAISY is that there is no charge for the service no matter how many times you call.

DAISY Let's You...

- Obtain balance information on your accounts
- Make transfers and loan payments
- Find out which checks have cleared
- Make a withdrawal from your savings account and request that the check be mailed to you
- Your DAISY Access Code is your key to our Online Banking Service.

DAISY Tips

Your member number is the number assigned to you when opening up your account. Your account number is the number assigned to a specific account. For example, the following are account numbers: #1 savings, #2 checking, #22 2nd checking account, #4 special savings, #9 Christmas account.

DAISY is Safe and Confidential

You must use your member number and DAISY Access Code to access your account information. Only you know your code so it would be impossible for anyone else to use it. Plus, you can call DAISY from the privacy of your own home and enter your financial transactions.

Carry the DAISY Card

However, for security, DO NOT write your membership number on it. If you lose or forget your access code, contact the Credit Union immediately.



DAISY Service Codes

Account & Loan Inquiries	1
Account Balances.....	1
Savings Balance.....	1
Checking Balance.....	2
Other Account Balance.....	3
Return to Previous Menu.....	*
Account History.....	2
List of Deposits.....	1
List of Withdrawals.....	2
Dividends Earned YTD.....	3
List of All Activities.....	4
Return to Previous Menu.....	*
Cleared Checks.....	3
List of Checks Cleared on Checking Account.....	1
Specific Check Cleared on Checking Account.....	2
List of Checks on a Selected Account.....	3
Specific Check on a Selected Account.....	4
Return to Previous Menu.....	*
Loan Inquiries.....	4
Balance & Payment on LOC.....	1
Balance & Payment on Other Loans.....	2
Loan Interest YTD.....	3
Return to Previous Menu.....	*
Main Menu.....	*
Credit Union Assistance.....	0
Payments, Transfers & Withdrawals	2
Loan Payments.....	1
From Savings Account.....	1
From Checking Account.....	2
From a Specific Account.....	3
From a Loan Advance.....	4
Return to Previous Menu.....	*
Account Transfers.....	2
Savings to Checking Transfer.....	1
Checking to Savings Transfer.....	2
Loan to Checking Transfer.....	3
Loan to Savings Transfer.....	4
Specific Accounts Transfer.....	5
Specific Loan to Account Transfer.....	6
Return to Previous Menu.....	*
Cross Member Transfers.....	3
Transfer to Your Membership.....	1
Transfer from Your Membership.....	2
Return to Previous Menu.....	*
Check Withdrawal.....	4
Check Withdrawal from Savings.....	1
Check Withdrawal from a Specific Account.....	2
Return to Previous Menu.....	*
Main Menu.....	*
Credit Union Assistance.....	0
New Member and Other Activities	3
Different Membership.....	1
Savings Rate Quotes.....	2
Change Access Code.....	3
Report Lost or Stolen Debit/ATM Card.....	4
Return to Previous Menu.....	*
Main Menu.....	*
Credit Union Assistance.....	0